



## Amtrak Fact Sheet Fiscal Year 2022 State of Wisconsin

### Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated almost 16 trains per day in Wisconsin, as part of the following routes:

- **Long Distance**  
*Empire Builder* (daily Chicago-St. Paul-Seattle/Portland)
- **State Supported**  
*Hiawatha* (seven roundtrips daily Chicago-Milwaukee)

### Stations Served

During FY 2022, Amtrak trains served the following locations in Wisconsin.

City (Code)	Ridership
Columbus (CBS)	8,460
La Crosse (LSE)	16,399
Milwaukee (Airport) (MKA)	84,621
Milwaukee (MKE)	379,535
Portage (POG)	4,810
Sturtevant (SVT)	36,289
Tomah (TOH)	8,351
Wisconsin Dells (WDL)	10,505
<b>Total Wisconsin Station Usage:</b>	<b>548,970</b>

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Wisconsin with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>Empire Builder</i>	BNSF, Canadian Pacific, Metra	48%
<i>Hiawatha</i>	Canadian Pacific, Metra	94%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

### Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 163,856 members listing an address in Wisconsin. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

### Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Wisconsin, Amtrak spent \$15,571,987, broken down in the following locations:

City	Amount (\$)
Beloit	612,971
Brownsville	438,358
Franklin	120,843
Glendale	3,616,077
Hartland	102,352
Janesville	714,593
Lake Geneva	871,388
Menomonee Falls	904,560
Milwaukee	5,901,952
Mount Pleasant	334,642
Oak Creek	413,211
Sturtevant	100,975
Waukesha	942,572

### Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including 54 Wisconsin residents. Total FY 2022 wages were \$1.92 billion, of which Wisconsin residents earned \$4,888,072.

### Additional Information

#### Additional Information

Amtrak operates the state-supported Hiawatha Service, under contract with the states of Illinois and Wisconsin. With seven daily trains in each direction, the service is the highest ridership route in the Midwest. These trains are part of the four-state Amtrak Midwest<sup>SM</sup> network of services, including routes operated under contract for Illinois, Michigan, and Missouri with hubs at Chicago and St. Louis.

### Expansion Planning And Service Improvements

**Additional Chicago-Twin Cities Service (TCMC):** The TCMC project was awarded a Restoration and Enhancement grant to support the first three years of operating funding and a Consolidated Rail Infrastructure and Safety Improvement grant for \$31.7 million to complete infrastructure improvements

on the host railroad. Amtrak and the states of Wisconsin and Minnesota each contributed to reach the \$53 million capital cost. Service will begin summer 2023.

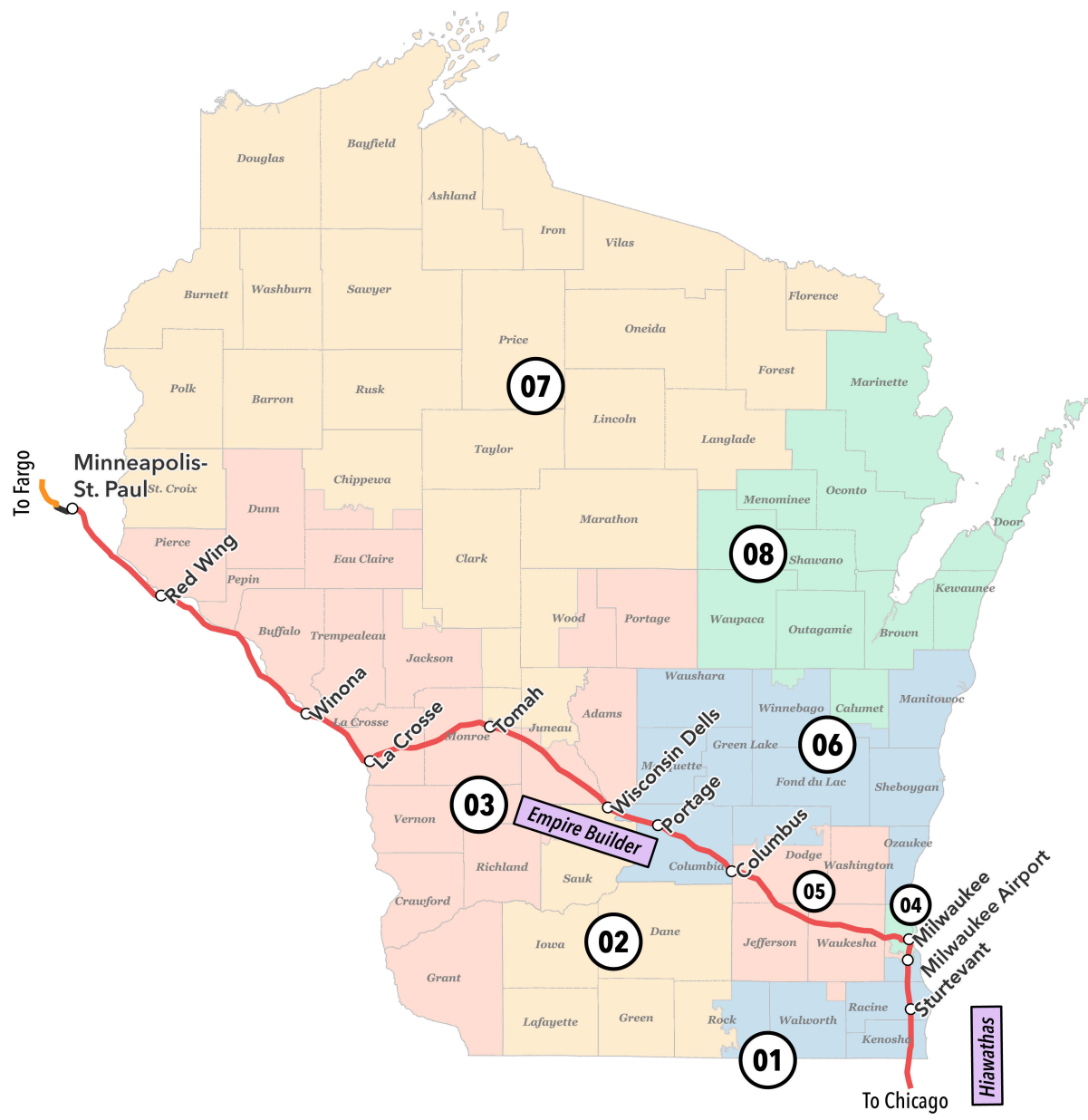
**Additional *Hiawatha* Frequencies:** The Wisconsin and Illinois departments of transportation, in coordination with the Federal Railroad Administration, are completing an Environmental Assessment (EA) and Service Development Plan (SDP) to study increasing Hiawatha Service from seven to ten roundtrips a day. The sponsors are performing additional analysis to further quantify potential impacts of the new service. Once that is complete, a final EA and SDP will be completed, and funding will be sought to implement the service expansion.

Anticipating additional capacity expansion needed on the host railroads, Wisconsin submitted successful applications for Federal Railroad Administration grants to fund construction of the second platform at the Milwaukee Airport Rail Station and mainline upgrades through a Milwaukee freight rail yard. The second platform at MARS will increase capacity and rail network fluidity by allowing Amtrak trains to stop on either track at the second busiest Wisconsin station. Mainline track upgrades through Muskego Yard will allow all freight trains to be routed away from the Milwaukee Intermodal Station, freeing track capacity for passenger trains.

#### **Station Improvements**

Amtrak is undertaking work at and around stations as part of a nationwide effort to achieve compliance with the Americans with Disabilities Act. Amtrak has completed construction to the path of travel between the public right-of-way and the station, built a new train platform, doorway, lighting, and signage at Portage. Design plans for ADA improvements are also advancing at Columbus, Tomah, and Lacrosse with construction planned for FY 2023.

# AMTRAK ROUTES IN WISCONSIN



Track Ownership			
<span style="color: blue;">■</span> Amtrak	<span style="color: yellow;">■</span> CSX		
<span style="color: orange;">■</span> BNSF	<span style="color: green;">■</span> NS		
<span style="color: red;">■</span> CPKC	<span style="color: purple;">■</span> UP		
	<span style="color: black;">■</span> Other		

- 01 Congressional District
- Route Name