



Amtrak Fact Sheet Fiscal Year 2022 State of South Carolina

Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated eight trains per day in South Carolina, as part of the following routes:

- **Long Distance**

Crescent (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)

Palmetto (daily New York-Washington-Richmond-Charleston-Savannah)

Silver Meteor (daily New York-Washington-Richmond-Charleston-Savannah-Jacksonville-Miami)

Silver Star (daily New York-Washington-Richmond-Columbia-Savannah-Jacksonville-Tampa-Miami)

Stations Served

During FY 2022, Amtrak trains served the following locations in South Carolina.

City (Code)	Ridership
Camden (CAM)	2,733
Charleston (CHS)	37,461
Clemson (CSN)	2,868
Columbia (CLB)	25,035
Denmark (DNK)	2,727
Dillon (DIL)	3,996
Florence (FLO)	22,571
Greenville (GRV)	6,784
Kingstree (KTR)	5,310
Spartanburg (SPB)	2,699
Yemassee (YEM)	5,006
Total South Carolina Station Usage:	117,190

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in South Carolina with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>Crescent</i>	Norfolk Southern	53%
<i>Palmetto</i>	CSX	68%
<i>Silver Meteor</i>	CSX, Florida Central Rail Corridor, Florida DOT	44%
<i>Silver Star</i>	CSX, Norfolk Southern, Florida Central Rail Corridor, Florida DOT	26%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers' experience.

Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 93,551 members listing an address in South Carolina. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In South Carolina, Amtrak spent \$20,133,609, broken down in the following locations:

City	Amount (\$)
Andrews	193,270
Batesburg	245,417
Beaufort	364,741
Camden	330,204
Cayce West Columbia	419,830
Columbia	439,949
Darlington	6,306,356
Duncan	10,264,438
Piedmont	1,043,665
Rock Hill	137,856

Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including 57 South Carolina residents. Total FY 2022 wages were \$1.92 billion, of which South Carolina residents earned \$6,229,432.

Additional Information

Station Improvements

Charleston: In September 2019, the Charleston Area Rapid Transit Authority (CARTA) dedicated the new intermodal facility. It is located next to the site of the former Atlantic Coast Line station (1956) used by Amtrak until the transition to the new facility. The intermodal center houses Amtrak, intercity and local bus service, and taxis.

Camden: Amtrak invested \$2.48 million for ADA and state-of-good repair improvements in 2015 to restore the former Seaboard Air Line station, which was built in 1937. The Amtrak work included the station and

canopy roofs, doors, windows, sidewalks, signage, waiting room, rest rooms, new exterior lighting, and resurfacing the parking lot. At the same time, the city resurfaced and street-scaped the driveway and installed new lighting leading to the parking lot. The station was rededicated in 2016. In FY 2023 a new ADA-compliant platform with associated ramps, stairs, railings, and signage will be constructed at the station. This is Phase 2 of the project that was completed in 2015.

Clemson: In summer 2019, SCDOT completed a new ADA compliant, 400-foot platform replacing the former platform in conjunction with the railroad highway overpass project for College Avenue.

Denmark: Amtrak is currently in the design stages of modifying the station's platform to ensure ADA compliance. This will include a new platform with associated ramps, stairs, railings, and signage for the station. This project is projected to be completed in FY 2024.

Florence: In 2018, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the signage in the station to be ADA compliant. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2025. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

Greenville: Designs are underway for a new ADA compliant, 800-foot platform and paths of travel.

AMTRAK ROUTES IN SOUTH CAROLINA

