



## Amtrak Fact Sheet Fiscal Year 2022 State of Nebraska

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### Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated two trains per day in Nebraska, as part of the following routes:

- **Long Distance**  
*California Zephyr* (daily San Francisco Bay Area-Reno-Salt Lake City-Denver-Omaha-Chicago)

### Stations Served

During FY 2022, Amtrak trains served the following locations in Nebraska.

City (Code)	Ridership
Hastings (HAS)	3,240
Holdrege (HLD)	1,104
Lincoln (LNK)	8,860
McCook (MCK)	1,840
Omaha (OMA)	17,023
<b>Total Nebraska Station Usage:</b>	<b>31,977</b>

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

### Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Nebraska with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>California Zephyr</i>	BNSF, Union Pacific	29%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

### Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 25,984 members listing an address in Nebraska. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

### Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Nebraska, Amtrak spent \$5,655,116, broken down in the following locations:

City	Amount (\$)
Elkhorn	1,653,756
Lincoln	278,398
Omaha	3,659,986

### Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including 15 Nebraska residents. Total FY 2022 wages were \$1.92 billion, of which Nebraska residents earned \$1,601,853.

### Additional Information

#### Station Improvements

The Americans with Disabilities Act of 1990 (ADA) requires that stations in the intercity rail transportation system be made readily accessible to and usable by individuals with disabilities. In response, Amtrak developed an ADA Stations Program to bring the stations it serves (and for which it has ADA responsibility) into compliance with ADA requirements and to provide the best possible service to passengers with disabilities in the shortest timeframe and most integrated and efficient way possible.

**Holdrege:** Amtrak has begun construction on a new waiting shelter and passenger boarding platform.

**Omaha:** Amtrak completed construction on accessibility improvements, added an accessible route from the public right of way to the parking, station, ramps, and stairs; modified station entrances and restrooms, and constructed a new platform with canopy, railings, lighting, and signage. Ticketing desk modifications and driveway reconfiguration will allow Burlington Trailways and affiliate motor coach carriers to relocate to the station, turning the facility into a multi-modal center with interline connections and convenience for travelers.

**McCook:** Amtrak completed a new boarding platform with ramps, lighting, stairs, and city identifier signs, upgraded the restrooms, modified doorways, and parking spaces to achieve compliance at the station.

# AMTRAK ROUTES IN NEBRASKA

