Amtrak in Missouri

Fiscal Year 2025



Amtrak is America's Railroad,® created by Congress to "provide efficient and effective intercity passenger rail mobility consisting of high quality service that is trip-time competitive with other intercity travel options." In FY 2025, the company's 21,000+ employees operated an average of almost 300 intercity trains per day along 47 permanent routes, serving a record 34.5 million passengers. Amtrak's network includes 526 regularly-scheduled stops across 46 states, 3 Canadian provinces, and Washington, DC. Partner-operated Amtrak Connections offer connecting service to additional communities, typically via bus.

Service & Ridership

In FY 2025, Amtrak operated an average of **16 intercity trains per day** on 4 permanent routes serving Missouri, with **782,550 total passengers** boarding or alighting in the state.[1] Service was provided via the following routes:[2]

- **State-Supported Trains**[3]
  - ***Lincoln Service*** — St. Louis - Springfield - Chicago (*4 round trips daily*)
  - ***Missouri River Runner*** — St. Louis - Jefferson City - Kansas City (*2 round trips daily*)

- **Long-Distance Trains**
  - ***Southwest Chief*** — Chicago - Galesburg - La Plata - Kansas City - Lawrence - Topeka - Albuquerque - Flagstaff - Los Angeles (*1 round trip daily*)
  - ***Texas Eagle*** — Chicago - St. Louis - Poplar Bluff - Little Rock - Dallas - Ft. Worth - Austin - San Antonio (*1 round trip daily, with thrice-weekly through-service to / from Los Angeles; cars detach from / attach to separate* Sunset Limited *trains*)

As **State-Supported routes**, the *Lincoln Service* and *Missouri River Runner* are operated in partnership with, respectively, the Illinois Department of Transportation (IDOT) and **Missouri Department of Transportation** (MoDOT), in part using partner-owned train equipment. Outside the Boston-to-Washington Northeast Corridor (NEC), Section 209 of the Passenger Rail Investment and Improvement Act (PRIIA) requires that short-and middle-distance Amtrak routes (i.e., those less than 750 miles in length) be State-Supported; in other words, sponsoring partners fund the majority of those routes' costs and make decisions about schedule, frequency, and other aspects of service.

[1] Total equals sum of all boardings and alightings at in-state stations.
[2] Not all stops shown. Note that certain frequencies may not serve every station listed.
[3] Single-seat service between Kansas City and Chicago via St. Louis is available as a once-daily round-trip; technically, these trains are counted as *River Runner* frequencies between Kansas City and St. Louis and as separate *Lincoln Service* frequencies between St. Louis and Chicago.

In FY 2025, sponsoring partners funded a total of $31.5 million in operating payments for the State-Supported routes serving Missouri, helping support a combined total ridership on those routes[4] of 789,724.

Stations

During FY 2025, Amtrak intercity trains made scheduled stops at 13 locations in Missouri:

Station (Code)	**2025 Ridership** *(Ons + Offs)*	**Amtrak ADA Responsibility**	**Amtrak ADA Compliance**	**Amtrak ADA Investment**[5]
Arcadia (ACD)	1,306	Partial	FY 29	$1,093,531
Hermann (HEM)	27,306	None	N/A	—
Independence (IDP)	6,875	Partial	Complete	$1,110,069
Jefferson City (JEF)	41,916	Partial	Complete	$2,562,382
Kansas City (KCY)	164,809	Sole	FY 28	$18,874,566
Kirkwood (KWD)	59,959	Partial	FY 27	$5,095,649
La Plata (LAP)	10,493	Sole	Complete	$4,327,170
Lee's Summit (LEE)	30,452	Sole	FY 27	$5,121,594
Poplar Bluff (PBF)	5,263	Partial	FY 28	$4,136,910
Sedalia (SED)	10,276	Sole	FY 27	$1,951,454
St. Louis (STL)	395,716	None	N/A	—
Warrensburg (WAR)	11,158	Partial	Complete	$3,068,400
Washington (WAH)	17,021	Partial	FY 28	$1,822,825
Total:	**782,550**	**11/13**	**In Progress**	**$49,164,549**

Amtrak is working to ensure that its stations are fully accessible to individuals with disabilities. Most Amtrak-served stations are decades old; many were served by other railroads before the company ever existed. The Americans with Disabilities Act (ADA), enacted in 1990, requires that U.S. stations be made accessible; in response, Amtrak developed an ADA Stations Program (ADASP) to bring station components for which the company is responsible into full ADA compliance. ADASP aims to ensure Amtrak provides the best possible service in the shortest possible timeframe; the program will ultimately invest a total of $1.8 billion in 382 communities nationwide, including a **$49.2 million investment in Missouri**. All Amtrak-responsible work is targeted for completion by the end of CY 2029.

Detailed profiles of every permanent Amtrak station stop, including current information on accessibility, can be found on the Great American Stations website: https://www.greatamericanstations.com.

[4] Unlike state- / station-specific ridership, total *route* ridership equals sum of all boardings and alightings divided by two.
[5] "Amtrak ADA Investment" describes Amtrak's projected total investment in compliance work over the lifetime of ADASP.

Additional Footprint

Amtrak trains are supported by **turnaround maintenance locations** in Kansas City (Amtrak-staffed), St. Louis (Amtrak-staffed), and West Quincy (contractor-staffed), which service locomotives and passenger cars. Additionally, Amtrak maintains **crew bases** in Kansas City and St. Louis.

Host Railroads & On Time Performance

Outside the NEC, most Amtrak trains must travel over other "host" railroads' tracks—and hosts generally control dispatching decisions on the tracks that they own. By law, Amtrak trains are required to receive preference over freight trains (i.e., priority in dispatching), but many host-dispatched trains arrive late at their destinations, and many routes do not meet on-time performance (OTP) standards established by the Federal Railroad Administration (FRA)—affecting millions of passengers per year.

Listed below are the Amtrak routes that operate in Missouri, along with each route's major in-state host railroad(s) and full-route customer on-time performance (C-OTP)[6] in FY 2025:

Route	In-State Host(s)	C-OTP
State-Supported[7]		
Lincoln Service	Union Pacific	65.1%
Missouri River Runner	Union Pacific	67.9%
Long-Distance		
Southwest Chief	BNSF	33.4%
Texas Eagle	Union Pacific	46.7%

Amtrak Guest Rewards

At the end of FY 2025, there were approximately 22.4 million members of Amtrak Guest Rewards (AGR), with 260,988 members listing an address in Missouri. For more information about AGR, please see: https://www.amtrak.com/guestrewards/home.

Procurement

Amtrak's procurements are subject to "Buy America"-style domestic preference requirements, which the company is proud to meet or exceed. Nationally, Amtrak paid nearly $5.7 billion for goods and services in FY 2025; 99% of that amount was spent domestically, and **$137.1 million** went to vendors in Missouri:

Community	Amount Spent
St. Joseph	$76,676,837
St. Louis	$38,014,623
Grain Valley	$9,556,876

[6] C-OTP measures the proportion of customers traveling on a given route who arrive at their destinations on time. Suppose that passengers board a train scheduled to make two stops, and suppose that train is on time at the first stop but arrives late at the second. If all passengers alight at the first stop, C-OTP for that train is 100%; if all passengers alight at the second stop, C-OTP is 0%.

[7] C-OTP performance for the single-seat *Lincoln Service-Missouri River Runner* through-train (one round trip daily) was 46.4%.

Community	Amount Spent
Kansas City	$7,808,071
North Kansas City	$1,055,507
Crystal City	$921,683
Independence	$713,063
O'Fallon	$552,350
Springfield	$345,777
St. Charles	$302,050
Riverside	$272,680
St. Louis	$213,312
Chesterfield	$209,943
Fenton	$144,092
St. Peters	$120,027
West Plains	$59,841
Columbia	$41,920
Highlandville	$33,594
All Others <$30k	$72,329
Total Payments	**$137,114,574**

The single largest in-state payment category was **construction services.**

Employment & Compensation

At the end of FY 2025, **90 Amtrak employees** lived in Missouri, and the company had paid out a total of **$9,188,723 in base wages and salary** in-state. Nationwide, Amtrak employed more than 21,000 active workers; total base wages and salaries for the year were approximately $2.2 billion.

Current Amtrak Routes in Missouri

