



Amtrak Fact Sheet Fiscal Year 2022 State of Alabama

Amtrak Service & Ridership

At the end of FY 2022, Amtrak operated two trains per day in Alabama, as part of the following routes:

- **Long Distance**

Crescent (daily New York-Washington-Charlottesville-Charlotte-Atlanta-Birmingham-New Orleans)

Stations Served

During FY 2022, Amtrak trains served the following locations in Alabama.

City (Code)	Ridership
Anniston (ATN)	2,486
Birmingham (BHM)	21,211
Tuscaloosa (TCL)	5,389
Total Alabama Station Usage:	29,086

Amtrak maintains the Great American Stations website (<https://www.greatamericanstations.com/>), which includes detailed profiles of every Amtrak station. Information available includes a brief history of each station, a review of what organization or organizations are responsible for the various portions of each facility, a list of routes serving each station, contact information for the appropriate Amtrak representative for that station, and relevant local community links.

Host Railroads & On Time Performance

Amtrak relies heavily on the cooperation of other railroads to operate routes using tracks that Amtrak does not own or control. Host railroads are statutorily required to provide Amtrak trains “preference” over freight transportation. However, on time performance on most host railroads is poor and continues to decline largely due to hosts ignoring their statutory responsibilities.

Listed below are the Amtrak services that operate in Alabama with each service’s host railroads and customer on-time performance (OTP) in FY 2022:

Service	Host Railroad (s)	FY22 OTP
<i>Crescent</i>	Norfolk Southern	53%

Customer OTP measures what proportion of customers arrive at their destination on time. For *Acela* trains, the margin is within ten minutes of the schedule and the margin is 15 minutes for all other trains. Thus, if a train is 16 minutes late to its final stop, and all its riders are headed for that stop, then even if the train is on time at every intermediate stop, customer OTP would be 0%, reflecting the passengers’ experience.

Amtrak Guest Rewards

At the end of FY 2022, there were approximately 14.4 million members of Amtrak Guest Rewards (AGR), with 50,452 members listing an address in Alabama. For more information about AGR, please see: <https://www.amtrak.com/guestrewards/home>

Procurement

In FY 2022, Amtrak procured goods and services worth \$2.85 billion, and 99.0% of that figure was sourced from firms headquartered domestically. In Alabama, Amtrak spent \$16,401,289, broken down in the following locations:

City	Amount (\$)
Albertville	7,573,264
Birmingham	5,531,233
Hoover	102,119
Madison	1,416,827
Montgomery	1,225,032
Opelika	368,328

Employment & Wages

At the end of FY 2022, Amtrak employed 18,689 people, including 15 Alabama residents. Total FY 2022 wages were \$1.92 billion, of which Alabama residents earned \$1,976,833.

Additional Information

Station Improvements

Anniston: In 2017, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the entrances to the station, along with the station's restrooms and parking area. Phase 2 will soon be underway by Amtrak and is projected to finish in FY 2024. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

Birmingham: The city dedicated its new intermodal center in 2018. It covers a three-block area along Morris Avenue and serves as the home to Amtrak, Greyhound, and the Birmingham-Jefferson County Transit Authority. The new facility was constructed on the site of the former Louisville & Nashville station and the former transit authority complex.

Amtrak is currently in the design stages of modifying the station's platform in accordance with ADA requirements. This will include a new platform with associated ramps, stairs, railings, signage, and track for the station. This project is due to be completed in FY 2026.

Tuscaloosa: In 2016, Phase 1 of a two-phase project was completed by Amtrak to ensure that the station was keeping up with ADA regulations. This included updating the station entrances, restrooms, and parking to be ADA compliant. Phase 2 is currently in its design stage and is projected to finish in FY 2024

with Amtrak's direction. Changes include a new platform for the station with associated ramps, stairs, railings, and signage.

Service Restoration Update

An agreement has been reached between the parties to allow for new, twice daily, corridor service between New Orleans, LA and Mobile, AL. A start date has not been set, as of this publication, but will be forthcoming.

Connecting Service

Amtrak partners with Greyhound to provide connecting motor coach service from New Orleans to Montgomery that connects with the *Sunset Limited*.

AMTRAK ROUTES IN ALABAMA

Track Ownership			
	Amtrak		CSX
	BNSF		NS
	CN		UP
	CPKC		Other

 Congressional District

 Route Name

